



## YOU CAN ACCESS YOUR CREDIT UNION ACCOUNT WITH OUR MOBILE APP & ONLINE HOME BANKING SERVICE

See page 2 for detailed instructions.

**EFT – Electronic Funds Transfer:** Transfer funds to or from your credit union account automatically. Have your retirement check deposit to your shares, make credit union loan payments, send funds to your stock account, and transfer funds from a checking account to your credit union savings automatically. We can set you up to receive and/or send funds on the 2<sup>nd</sup>

Friday and the 4<sup>th</sup> Friday each month. Call the office for details. Not sure about a special situation? Just call us!!

**Home Equity Loans:** Open-ended lines of credit are available using up to 100% of the equity on your home. No Annual fee. Up to 100% of all closing costs waived. Rates are as low as Prime – 1.00%. Easy payments using payroll deduction or electronic funds transfer. Please call the credit union office for details. Convert the entire balance of your existing home equity loan to the credit union at absolutely no cost (\$25,000 minimum line). Call the office to see how we can save you money.

**Tuition Loans:** Rate as low as 7.00% depending on your credit score. Borrow up to \$10,000.00 to pay for tuition and books. Available at a special, low interest rate with no startup fees, no annual fees, no prepayment penalties. Offer repayment terms to fit your budget. For larger loans we now offer Sallie Mae Smart Option Student Loans at a special, low interest rate. Apply at [www.salliemae.com/smartoption/soloncu](http://www.salliemae.com/smartoption/soloncu)

**Vehicle Loans:** Great Rates. Check with the office or [www.soloncu.com](http://www.soloncu.com) for our current rates.

**Vehicle Extended Warranty Coverage:** Route 66 extended vehicle warranty coverage. Get extended warranty coverage for your vehicle with no deductible on covered parts and labor. Please call the office for more information.

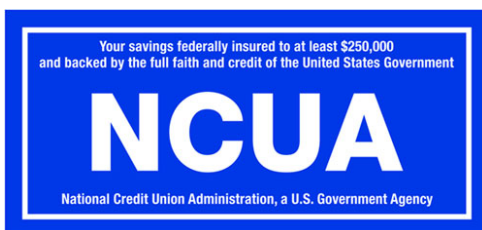
**Pre-Approved Vehicle Loans:** Get your loan approved at the Credit Union before you shop for a vehicle. Dealers are willing to strike a better deal if they know you have a pre-approved loan. **REMEMBER:** When you have a choice - Take the REBATE \$ offered and finance with the credit union. Call the office and we will show you why it is better to take the rebate than to take a short-term low-rate incentive loan.

**Address Changes:** If your address has changed, please be sure we have your current address. Please check your last quarterly statement for the address we currently have.

**Designation of Beneficiary:** When you joined the credit union you filled out a card designating your beneficiary. If your situation has changed, please be sure to fill out a new beneficiary card to update this information. Designations of Beneficiary cards are available at the Credit Union office.

**E-Mail Address:** Our E-Mail address is [soloncf@solonboe.org](mailto:soloncf@solonboe.org). Please email us yours.

**Time Saver:** Need request a check from your share account; but don't have time to get to the Credit Union Office? Request using our mobile app or online home banking service or you can call or e-mail your request! If you provide your name and account number; we will mail (inter-office or regular mail) a check (made out just as your name appears on your account) to your work location or to your home mailing address, we have on file at the time of the request.



**SOLON/CHAGRIN FALLS FCU**  
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All rates subject to change.

**10/2025**

## **YOU CAN NOW ACCESS YOUR CREDIT UNION ACCOUNT WITH OUR NEW MOBILE APP & ONLINE HOME BANKING SERVICE**

**Important Information:** You only need to enroll in one of the options below. Once enrolled, you can use the User ID and Password you created to log in to your account on your phone or on your home computer.

### **PHONE APP**

- Begin the process by searching for the Apple/Android Solon Chagrin Falls FCU app in the App Store on your phone.
- Once you have loaded the app, click on the word "Enroll" in the bottom left-hand corner of the Log In box.
  - You will be required to agree to Online Banking Terms and Conditions, and enter your account number, additional personal information, create a password, and answer security questions.
  - For the account number you only need to enter the number after the slash mark and before the decimal (.0). For example, if your account number is 1/ 999.0 you need only enter 999.
- Once enrolled, you will need to enter the User ID and Password you created to log in to your account, where you will be able to view your Share Account and loan balances.

### **HOME COMPUTER**

**Please do not attempt to use this URL on your phone.**

- Paste the URL below into your browser search bar and hit enter.
- You will need to agree to the Terms and Conditions in the box in the bottom left-hand corner.
- You will be asked to enter your account number, additional personal information, create a password, and answer security questions.
- For the account number you only need to enter the number after the slash mark and before the decimal (.0). For example, if your account number is 1/ 999.0 you need only enter 999.
- Once enrolled, you will need to enter the User ID and Password you created to log in to your account, where you will be able to view your Share Account and loan balances.

Our Home Banking Enrollment URL:

<https://www.realtimehomebanking.com/enroll.aspx/?clientid=15451>